



RTC Manufacturing, Inc.

June 18, 2008

**URGENT NOTICE** for our CPR III Pager Programmable Time Switch Users,

Pager carriers across the county are **discontinuing** 900MHz POCSAG paging service **without warning** their customers. This practice has serious consequences for your CPR Pager Programmable Time Switch System. The City of Wichita Falls, Texas is the latest customer to fall victim to the pager carriers' practice of turning off the pager service with no notice.

Whether you purchase pager service directly from a local pager carrier or through RTC Manufacturing, you need to be aware that the 900MHz POCSAG protocol is being phased out by the pager carriers. **We can guarantee that at some time in the near future your pager service will be turned off.** When this happens you will not be able to program your CPR2102 Time Switches from your computer.

Be proactive and **avoid disruption** in service by considering and acting upon one of three options.

1. Replace your CPR2102 Pager Time Switches with the new Model AP22 Time Switch. Advantage: Eliminates your reliance on a third party pager carrier.
2. Change your 900MHz POCSAG pager receivers to 900MHz FLEX pager receivers. Advantage: Most cost effective option.
3. Convert your pager system to the new CPR Radio/WiFi System. Advantage: Gives you full two-way communication with every time switch.

Please contact us as soon as possible to discuss in detail the option best suited for your agency.

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