



Global Headquarters

Genetec Inc.
2280 Alfred Nobel Blvd.
Montreal, Quebec H4S 2A4
Canada

T: +1 514.332.4000

Press Release

Genetec announces new version of Security Center

Genetec Security Center 5.10 reduces the gap between on-premises and cloud-based security systems

MONTRÉAL, March 17, 2021—[Genetec Inc.](#) (“Genetec”), a leading technology provider of unified security, public safety, operations, and business intelligence solutions, today announced a [new version \(v 5.10\)](#) of its flagship unified security platform, Security Center. Among many new enhancements, this major new release allows more system components to run in the cloud, reducing the gap between cloud and on-premises security systems. It also makes it easier to connect external systems and tap external data for use in dashboards, maps and investigations without relying on complex, specialized integrations.

A practical path to a hybrid-cloud architecture:

The new version of Security Center brings enterprise video surveillance customers new options to facilitate their migration to the cloud as well as support flexible hybrid-cloud architectures. Taking a step further towards unified, enterprise Video-Surveillance-as-a-Service (VSaaS), the new version of [Security Center Omnicast™](#)—the video management system of Security Center—enables the seamless use of tiered cloud and on-premises storage to manage short- and long-term video archives according to customer needs. It gives configuration flexibility and reporting capability and supports various scenarios for real-time or on-demand access to video footage stored in the cloud. Depending on its recency and criticality, video can either be stored in high-performance storage for fast access, or long-term storage to support flexible cost options, as well as data compliance. To ensure maximum security, ingested video blocks are encrypted on-premises and then moved to the cloud using encrypted communications channels.

“Last year accelerated the digital transformation of organizations big and small, inside and outside of the security industry,” said Francis Lachance, Director of Video & Appliances product group at Genetec, Inc. “Omnicast Cloud Storage is not just terabytes in the cloud. It’s a

complete collection of media services that deliver the flexibility and sophistication enterprise customers need to successfully move to a hybrid-cloud video surveillance architecture.”

[Sipelia™ Communications Management](#), the module of Security Center that enables SIP-based communications between operators and intercom devices, has also been enhanced to offer support for cloud-based deployment.

Genetec Record Fusion Service

Security Center 5.10 introduces a new, no-code solution to connect external data sources to enhance an operator’s situational awareness. The new Record Fusion Service feature offers a simple, fast path to integrate third-party data streams from private or partner record publishers, such as traffic, utilities, or weather feeds to name only a few. Users can define tailored record types and consume data from a variety of sources including KML, JSON, and CSV documents, or set up a REST application listening point to which these external services can push records.

The Genetec Record Fusion Service can be used across the entire unified platform to enhance awareness and response, provide contextual information on dynamic maps, be visualized in operational dashboards, investigative reports, or in the unified monitoring interface. The service supports a broad range of applications, from displaying user-defined and filtered information on a map with custom graphical elements, to combining various records from a wide variety of sources to create custom aggregate records that are useful to specific operators or roles. The Record Fusion Service increases agility, enables highly specific and relevant data to be quickly and easily added to the platform, and makes security operators more efficient in accessing timely, contextual information.

Mobility features

Security Center 5.10 further taps mobile devices to reinvent the way organizations accomplish routine tasks on-the-go. [Genetec Mobile](#), a unified app that enables users to access cameras, doors, and automatic license plate recognition (ALPR) units from their smartphones, now supports [Genetec Mission Control™](#) incidents and standard operating procedures. This allows users to trigger or view active incidents on maps or in list format, and record incidents in the field to notify colleagues in the operation center.

A new specialized portal is also available to help customers manage mustering during evacuations. The Evacuation Assistant app connects to [Security Center Synergis™](#)—the access control system in Security Center—so that when an evacuation is triggered, the system automatically starts to monitor the safety status of all personnel and visitors. When people arrive at the safety area or muster point, they can badge their credential at a fixed or mobile reader, notify the muster captain that they're safe, or inform them that someone might be at risk. If someone is shown not to have been evacuated, the system will automatically trigger a response so that security personnel can take immediate action.

For more information about Security Center 5.10, please visit:

<https://resources.genetec.com/blog/security-center-5-10-is-here>

--ends--

About Genetec

Genetec Inc. is an innovative technology company with a broad solutions portfolio that encompasses security, intelligence, and operations. The company's flagship product, Security Center, is an open-architecture platform that unifies IP-based video surveillance, access control, automatic license plate recognition (ALPR), communications, and analytics. Genetec also develops cloud-based solutions and services designed to improve security and contribute new levels of operational intelligence for governments, enterprises, transport, and the communities in which we live. Founded in 1997, and headquartered in Montreal, Canada, Genetec serves its global customers via an extensive network of resellers, integrators, certified channel partners, and consultants in over 80 countries.

For more information about Genetec, visit: www.genetec.com

© Genetec Inc., 2021. Genetec, Omnicast, Synergis, Sipelia, Mission Control and the Genetec logo are trademarks of Genetec Inc. and may be registered or pending registration in several jurisdictions. Other trademarks used in this document may be trademarks of the manufacturers or vendors of the respective product.

Press Contacts:

North America
Véronique Froment
HighRez
Veronique@highrezpr.com
Tel: +1 603.537.9248